



Customer Complaint Form

More Than Trading

PU Prime LLC

Email: info@puprime.net

Web: www.puprime.net

Address: 1 Floor, First St Vincent Bank Building, James Street, Kingstown, St. Vincent and the Grenadines

Customer Complaint Form

Please fill in your details & form below

Name of Client:	
Client Email Address:	
Trading Account Number:	
Client Telephone Number:	
Date of the Complaint:	

Nature of Complaint:

(Please state full details below and attach relevant documents)

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Complaint received by:

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Initial response to client (24h):

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Informed client of initial action taken: YES / NO

Final response:

.....

Final response sent to client: YES / NO

File handed to C.O: YES / NO

Signature of C.O:.....

Please send the completed form to: compliance@puprime.net